

**North York Moors National Park Authority
Finance, Risk, Audit and Standards Committee**

2 February 2015

Information Communications Technology Update

1. Purpose of the Report

- 1.1 To update Members on work currently being carried out to support and develop the Authority's Information Communications Technology.

2. Use of electronic agendas

- 2.1 Since September Members have participated in a survey to ascertain what IT equipment was accessible to them

- 2.2 The key conclusions from the survey where that:-

- Members are willing to use electronic devices to read agendas.
- The majority of Members have access to a portable device that they are willing to use to view agendas on.
- There is a slight concern about ease of being able to add notes/comments.
- There is a need to carry out some training with Members.

- 2.3 The Members extranet has now been piloted and access details have been sent to Members. This will provide a great platform for information giving.

- 2.4 Training will focus on accessing the extranet from devices, downloading agendas and viewing and commenting on agendas using devices. It has been provisionally scheduled for 19 February 2015 following Planning Committee

3. Improvements to Disaster Recovery (DR) and resilience

- 3.1 It is imperative in IT that resilience and the ability to maintain business systems is reviewed and maintained on a regular basis. As a result the external IT audit last October focused on DR. The results of the audit have not yet been published but in the meantime this has been the focus for the IT Manager.

- 3.2 Over the coming months the IT section will implement changes to increase resilience of the email infrastructure, the ability to restore data quickly and efficiently in the event of any data loss and improved resilience of our virtual environment.

- 3.3 Resilience of the system has been tested over the past few months by performing restores from different methods of data backup including testing restores from the oldest backups and failing over the virtual environment to a single host.

4. **Legal Implications**

4.1 There are no legal implications arising from this report.

5. **Recommendation**

5.1 That the work being carried out to support and develop the Authority's ICT be noted.

Contact Officer:
Simon Baum
ICT Manager
01439 772700