



# North Yorkshire Council

Joint Parish Forum Meeting – 6 July 2023

# North Yorkshire Council – journey so far

- What did we set out to achieve...
- Council Plan priorities
- Management structure
- Progress of:
  - Parish Charter
  - Community Partnerships
  - Double Devolution
  - Community Governance Reviews
- Any Questions?

# What did we set out to achieve?

A single council for North Yorkshire that was built on solid foundations:

- Strong partnerships
- Strong brand of North Yorkshire
- Good public services
- Resilient and innovative communities and people
- Huge opportunities
- Unrivalled natural capital
- A strong and shared sense of direction

# What did we set out to achieve?

- Local service delivery models based on local need
- Engaged local communities, supported, enabled, empowered
- Making access to help, support, advice and services, easier – one front door
- Working in partnership to lead for North Yorkshire and the wider region
- Improving opportunities for everyone, improved skills, better jobs and careers, better health outcomes, level playing field for all
- A business-friendly council with a clear economic strategy
- A council committed to fighting climate change with you and capitalising on our natural assets
- **Safe and Legal**

	2nd Jan	9th Jan	16th Jan	23rd Jan	30th Jan	6th Feb	13th Feb	20th Feb	27th Feb	6th Mar	13th Mar	20th Mar	27th Mar	Day One	3rd Apr
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**Staff log on and work**

- Branding available (16th Jan)
- M365 Complete Hambleton (23rd Jan)
- Payroll live in all DC/BC (30th Jan)
- Shared landing zones info for staff (6th Feb)
- Final DD info captured/Final set of ELI (20th Feb)
- Org structure in resource link test (27th Feb)
- Roam working in all DC/BC (27th Feb)
- SML Interim Processes (13th Mar)
- Interim self-service live (13th Mar)
- M365 complete Selby (13th Mar)
- M365 Complete Craven (20th Mar)
- M365 complete Richmondshire (20th Mar)
- M365 complete Harrogate (20th Mar)
- M365 complete Scarborough (27th Mar)
- PE transfer complete (27th Mar)
- Staff data upload (27th Mar)
- M365 email switch over (27th Mar)
- Day 1 network config complete (27th Mar)
- Day 1 content received (27th Mar)
- M365 complete Ryedale (27th Mar)
- Day 1 Portal (3rd Apr)

**Council can pay and get paid**

- Oracle eBS test environment (23rd Jan)
- Oracle infrastructure in place for DC/BC (6th Feb)
- Approval budget MTFS (20th Feb)
- Shared email addresses (20th Feb)
- WP Design Complete (6th Mar)
- Functional Testing (13th Mar)
- Dispatch & Council tax bills sent out (13th Mar)
- Budget Loaded (20th Mar)
- Critical integrations ready (20th Mar)
- Decision on Solution for content (30th Jan)
- Live annual billing signed off (27th Feb)
- Day 1+ support plan (27th Feb)
- Client over plan (27th Feb)
- GL set up in live (27th Mar)
- Functionality in live (27th Mar)
- Day 1+ mobilised (27th Mar)
- Safety net team training (27th Mar)
- Launch new website (27th Mar)
- Day 1 systems available (3rd Apr)
- Training complete (3rd Apr)

**Customers access services**

- IVR Go/No Go (6th Feb)
- Lead to End Testing complete (20th Mar)
- Recruitment for day 1 (27th Mar)
- Committee management in place (27th Feb)
- NYC companies confirmed (27th Feb)
- Contract award (13th Mar)
- Transfer of companies (27th Mar)
- licence in place (27th Mar)
- IVP complete (3rd Apr)

**Legal Framework in place**

- Submit PNs to web team (30th Jan)
- Emergency plans approved (30th Jan)
- Constitution approved by full council (20th Feb)

- HR
- Corp Gov
- Customer
- ICT/Digital
- Finance
- Comms
- Reg Services
- Waste

# Council Plan - priorities

North Yorkshire Council

Council Plan 2023-2027

## Our vision and ambitions

### Vision

We want to build on North Yorkshire's natural capital, strong local economy and resilient communities, to improve the way local services are delivered and support a good quality of life for all.

### Our Ambitions

Place and Environment	Economy	Health and Wellbeing	People	Organisation
<ul style="list-style-type: none"><li>• A clean, environmentally sustainable and attractive place to live, work and visit</li><li>• A well connected and planned place with good transport links and digital connectivity</li><li>• Communities are supported and work together to improve their local area</li><li>• Good quality, affordable and sustainable housing that meets the needs of our communities</li></ul>	<ul style="list-style-type: none"><li>• Economically sustainable growth that enables people and places to prosper</li><li>• Culture, heritage, arts and sustainable tourism all play their part in the economic growth of the county</li><li>• New and existing businesses can thrive and grow</li><li>• North Yorkshire has a high profile, is influential nationally and receives its fair share of resources</li></ul>	<ul style="list-style-type: none"><li>• People are supported to have a good quality of life and enjoy active and healthy lifestyles</li><li>• Reduced variations in health through tackling the root causes of inequality</li><li>• People can access good public health services and social care across our different communities</li><li>• People have control and choice in relation to their independence and social care support</li></ul>	<ul style="list-style-type: none"><li>• People are free from harm and feel safe and protected</li><li>• People can achieve their full potential through lifelong education and learning</li><li>• People are better supported, by strengthening families or other appropriate networks</li><li>• In times of hardship, support is provided to those that need it most</li></ul>	<ul style="list-style-type: none"><li>• Good quality, value for money services that are customer focused and accessible to all</li><li>• A carbon neutral council</li><li>• A well-led and managed, financially sustainable and forward- thinking council</li><li>• A diverse and inclusive council, where employees are supported and valued</li></ul>

### The four pillars of locality working at the heart of everything we do:

<b>Local services and access:</b> Locally based and integrated council, partner and community services	<b>Local accountability:</b> 6 area committees to oversee and champion local areas, strengthen local relationships, make important decisions locally on matters such as planning and licensing and hold the council to account	<b>Local action:</b> Around 30 community networks, bringing together local Councillors, public sector agencies, communities and businesses to get things done in their local area	<b>Local empowerment:</b> Devolution of services and assets to town and parish councils and community groups where they want to take these on and have the capacity to do so
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# Management Board Structure



**Richard Flinton**  
Chief Executive Officer



# Keeping things local!

- **Developing a Shared Vision** – locality working needs to be in the DNA of the whole organisation
- **How to have the biggest impact** – focus on collaboration around place and people
- **Getting the basics right**
  - Deliver services at **the most local level possible** - street lighting/waste collection/dog fouling/potholes
  - **Visible services and local councillors** – residents know where to go
  - There will be a main office with a customer service reception **in each locality**

# Parish Charter

- Working group established to draft Parish Charter (council officers and a group of parish representatives, Yorkshire Local Councils Association and Society of Local Council Clerks).
- Parish Charter **sets out the relationship and understanding between North Yorkshire Council and the parish sector, and sets out how the parish sector and the NYC will work together in the future.**
- Initial draft was approved to go out for a 12 week consultation period by the Executive of NYCC on 10 January 2023.
- Parish Charter to be considered by the Executive July 2023.

# Parish Charter

- The Charter is just a starting point....
  - Staged process with regular review, monitoring and updating
  - Commitment to review within six months of its adoption
- Number of key areas identified that wish to develop further such as:
  - Community partnerships
  - Community services (i.e. highways, street lighting, grass cutting)
  - Double devolution
  - Communications
  - Financial arrangements
  - Locally based services and assets
  - Planning
  - Parish Sector Elections and Polls
  - Resilience planning/emergency response i.e flooding
  - Training and advice

# Community Partnerships

What we said:

***“Community Networks will act as local agents for economic and social change. They will be places of collaboration between business, public sector agencies and the communities they serve. Our approach will be centred around the significant economic, cultural, and social assets of market towns, surrounding villages and natural communities in North Yorkshire... This will lead to greater collaboration and will provide the support that helps communities to become more self-reliant and resilient.”***

The unitary proposal made a strong case for having Networks that would bring stakeholders together in localities to form local partnerships to develop local action plans based on shared local priorities.



# Community Partnerships

## Vision Statement:

Community Networks will mobilise the energy, resources and partner relationships that exist in our communities to deliver the most appropriate local solutions for their people and place.

## Purpose and Scope: The role of Community Networks is to:

- Mobilise communities, unleash energy and ambition & give them a stronger voice
- Be action oriented, creating the conditions for local action to take place that otherwise wouldn't happen
- Develop local priorities and action plans utilising the skills, knowledge and assets of a range of partners
- Provide a mechanism for external investment (e.g. UK Shared Prosperity Funding).

In carrying out that role, Community Networks will:

- Have a strong focus on prevention and reducing inequalities
- Be encouraged to look long term to tackle local challenges that:
  - improve the local economy and contribute to the creation of community wealth
  - drive community action
  - improve community, environmental and individual wellbeing
  - improve community resilience.

# Community Partnerships

## Characteristics and Operating Principles

It is likely that the networks will look different in different places as they will reflect their local community however it is proposed that they will share some common principles in relation to their membership and mode of operation.

### Community Networks will:

- Be centred around principal towns and surrounding areas, reflecting natural communities
- Be subject to consultation with local communities and will build on existing assets; it is expected that the nature and make-up of them will evolve and flex over time to meet local needs and priorities
- Will be shaped by and have the support of their local North Yorkshire Councillors
- Be multi-agency and operate as an “informal partnership” of local stakeholders that connect people and organisations in a community by bringing together, on an equitable basis, representatives to be drawn from the public, business, faith, voluntary and community sectors that reflect that place.
- Work together to address those local challenges and issues of shared interest that would benefit from them working collectively as a partnership by providing a vehicle for more joined-up approaches
- Identify priorities and develop a Local Action Plan
- Operate independently, having autonomy to elect their own Chair
- Be inclusive, trusted and recognised by local residents and will encourage local collaboration, local action and participation.



# Community Partnerships

## Community Networks will not:

- Be single agencies nor will they have a single focus.
- Be talking shops. Their focus will be on delivering positive change through enabling the delivery of local projects.
- All happen at the same time. Developing partnerships and working collaboratively takes time and it is therefore likely that some will take longer to develop than others.
- Have devolved budgets. They will however be encouraged and supported to explore funding opportunities from a range of sources such as UK Shared Prosperity Funding, Community Infrastructure Levies, national and local trusts and foundations and investment from corporate social responsibility opportunities.
- Be part of the formal governance structure of North Yorkshire Council.
- Have any devolved powers to set public policy or fetter the discretion of any of the individual partner organisations.

# Community Partnerships

The following pilot areas were agreed. All have the support of their local Councillors:

- Easingwold
- Leyburn & Middleham
- Ripon
- Sherburn
- Thornton Dale and rural hinterland

It was agreed that the arrangements for initiating community partnerships in new areas be kept open and flexible and as capacity is released within the new staff structures, more areas can be added with the support of the local Member(s).



# Double Devolution

- Commitment to the devolution of powers to community groups and town and parish councils to run assets and services where they wish to:
  - Transfers must be cost neutral to NYC
  - Transfers must have a positive benefit for local community
  - Transfer must not have a negative impact on NYC's strategic objectives or service delivery
  - Town and parish councils will need to demonstrate that they have legal powers and the technical, financial, managerial competence to deliver successfully
- Timetable:
  - Expressions of Interest by 31 March 2023 (12 received)
  - Decision on which expressions of interest to develop into full business cases in autumn 2023
  - Decision on which business case to implement in spring 2024
  - Review of process and agreement on how to take forward to be undertaken in line with above.

# Community Governance Reviews

CGRs underway for Harrogate and Scarborough unparished areas:

Aug/Sept 2022 – Initial consultation – seeking residents views on options available

Oct/Dec 2022 – Consideration of responses and drafting of recommendations

Jan 2023 - NYCC Executive to consider the draft recommendations

Feb/April 2023 – Further public consultation on draft recommendations

April/June 2023 – Formulation of final recommendations

**19 July 2023 – Full Council Decision, if agree to create town councils they will come into effect on 1 April 2024 with the first elections on 2 May 2024.**



# Any questions?