

**North York Moors National Park Authority
Finance, Risk, Audit and Standards Committee**

21 November 2017

Information Communications Technology Update

1. Purpose of the Report

- 1.1 To update Members on work currently being carried out to support and develop the Authority's Information Communications Technology.

2. Multi-Function Print Device Contract Renewal

- 2.1 Our current MFP print device contract expires in February 2018. As a result we have been looking at the current usage of all the printers in the Authority as assessing the options for a future contract.
- 2.2 As with previous MFP refreshes we will be looking to use a pre-approved framework, which will mean that contract and service agreements have already been put in place and that we get a better price than if we had gone direct to the print companies
- 2.3 We will be looking to agree a new five year contract using this agreement over the coming months so that we can have a smooth transition of devices.

3. Server Resilience and Refresh

- 3.1 The existing server hardware is reaching its end of life and new hardware has been purchased. The new hardware will give greater capacity and improved resilience for the Authority's IT infrastructure
- 3.2 The new infrastructure is in place and the systems have been configured. There will now be a transition period while we move from the old infrastructure to the new. This inevitability means a certain amount of out of hours working and some system down time.
- 3.3 Once the transition has been completed we will carry out full testing to ensure DR resilience.

4. Change in Software Licencing Models

- 4.1 Over the past year there has been a shift in how major vendors like Microsoft and Adobe licence their software. The shift has moved away from traditional licence per machine to a subscription based licence per user model.
- 4.2 Whilst this sort of model has benefits for applications that are not highly used, there can be significant cost implications for applications that are widely used throughout the authority and most notably the Microsoft Office suite of applications.
- 4.3 We will inevitably have to consider Microsoft's subscription based offering, Office 365 as this is the direction that they are moving all customers towards. This will have an impact on IT budgets as a standard user licence cost is £161 per user per annum (as of Oct 17).

4.4 We will looking at the migration to Office 365 in 2019 but planning work will start in 2018 as we look to see what other Authority applications need to be updated so that they are compatible with the latest versions of Office products.

5. **Legal Implications**

5.1 There are no legal implications arising from this report.

6. **Recommendation**

6.1 That the work being carried out to support and develop the Authority's ICT be noted.

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