

North York Moors National Park Authority Conservation Committee

Public Minutes of the meeting held at The Old Vicarage, Helmsley on 3 April 2012.

Present: J Bailey, M Bowes, D Hugill, D C Jeffels, E Sanderson, G H Simpson, R I Thompson.

Apologies: Mrs J Frank, Mrs C Seymour, H Tindall, P Wheeler

Officers in attendance: Fraser Hugill, Sarah Bolton (Farm Conservation Adviser), Mark Antcliff (Native Woodland Officer), John Beech (Coastal Projects Officer), Rona Charles (Ecology Officer), Graham Lee (Senior Archaeological Conservation Officer), Julie Lawrence (Director of Projects), Edward Freedman (Building Conservation Officer), Fiona Farnell (Committees Officer)

Copies of All Documents Considered Are In The Minute Book

01/12 Election of Chairman

Resolved:

That Mr R I Thompson be elected Chair of the Conservation Committee to take office for this meeting only.

Richard Thompson In The Chair

02/12 Minutes

Resolved:

That the public minutes of the meeting held on 21 April 2011, having been printed and circulated, be taken as read and be confirmed and signed by the Chairman as a correct record.

03/12 Members Interests

Members were reminded of their responsibility to declare any personal and prejudicial interests relating to any agenda item prior to its consideration.

04/12 Work Report 2011/12

Considered:

The report of the Conservation Department.

Mr Hugill and Mr Bowes both declared a personal interest in this item as Members of the LEADER Executive.

Farm Conservation Work – Members noted the good work taking place including attracting new farmers into schemes. In answer to questions from Members the Farm Conservation Adviser and Fraser Hugill confirmed that feedback would be given to Natural England with regards to the importance of including capital works in HLS schemes. The Officer noted that HLS budget cuts had contributed to the removal of capital works.

Archaeology – The Senior Archaeological Conservation Officer answered Members questions as follows: Officer hope to remove a further 50 monuments from the high/medium risk category over the next three years; a new path had been cut adjacent to Urra Dyke to try to stop people from walking on the dyke which was currently proving to be successful.

A Member noted that it was nice that Whorlton Castle had received some help which would hopefully deliver additional benefits with regards to Anti Social Behaviour.

A further Member suggested promotion of the assets that the Authority has and that the Authority should better promote the good work it does.

Building Conservation – In answer to a question from a Member the Building Conservation Officer confirmed that on average Officers put forward two buildings a year to be listed and that the Park had approximately 3000 listed building.

Leader Small Sale Enhancement Scheme – Members congratulated the Officer on the number of communities who had been helped by the project.

Coastal Projects – Members noted that a lot was happening on the coast which was mainly down to National Park funding and this should be publicised more. The Coastal Projects Officer noted that approximately 70% of farmers were in the Entry Level Stewardship scheme.

Action - An overview of the work being undertaken within the Department should be given at the Parish Forum meetings.

Ecology – In answer to a question from a Member the Ecology Officer confirmed that in some areas in Farndale the daffodil population was in decline and therefore some transplanting would be taking place to try to enhance the population.

Members noted that a lot of work was being undertaken by the team and volunteers.

<p>Resolved: That the report be noted.</p>

05/12 **North York Moors Coast and Hills LEADER Programme Update**

Considered:

The report of the LEADER Programme Manager. This item was presented by Fraser Hugill who updated Members on the provisional allocation of an additional £280,000 of funding.

Mr Hugill and Mr Bowes both declared a personal interest in this item as Members of the LEADER Executive.

Members noted that the last year had been a little frustrating but noted that additional money had now been forthcoming reflecting the successful delivery of LEADER in this area.

Resolved:

That the report be noted.

06/12 Conservation Priorities

Considered:

The report of the Conservation Department. This item was presented by Fraser Hugill, a powerpoint presentation was shown, a copy of which appears in the minute book.

Members made comments or asked questions as follows:

- Keen to see Connectivity continue as a theme for the Authority
- Think a different angle on branding/produce is needed and that demand led approach via the Promotion and Tourism Officer's work is appropriate.
- Not clear what we are saying we will not do
- A Landscape Grant Scheme – deserves funds
- Built Heritage is important 1st purpose work
- Local Produce may fall off to do list
- Residents say that tranquillity is important but struggling to see how this can be moved forward
- Planted Ancient Woodland Sites is important work
- Need to look for partners to get involved with traditional skills training and doing work on skills is a good idea.
- Possibly need to find funding once the Small Scale Enhancement Scheme finishes

In answer to a question from a Member the Building Conservation Officer confirmed that obtaining grants was becoming more difficult and more flexible approaches needed to be taken.

A Member noted that it may be possible to group local produce/branding/tourism and tranquillity together.

Members agreed that the Authority needed to tell the public about the good work that the Authority was doing.

Resolved:

That Members:

1. Approved the proposal to take connectivity forward as an overarching theme in the new Business Plan.
2. Provided comment on the relative important of individual work area as set out in the report.

07/12 A Review of Native Woodland Development in NYM and Howardian Hills

Considered:

The report of the Woodland Officer. This item was presented by the Native Woodland Officer.

Members decided to await comments from partners on the review.

Resolved:

That

1. Members noted the contents of the report.
2. Members considered whether they wished to be involved in commenting in more detail on the review.

08/12 This Exploited Land HLF Landscape Partnership Bid Presentation

Considered:

The Director of Projects gave a powerpoint presentation, a copy of which appears in the minute book.

In answer to a question from a Member the Director informed Members that between now and 2015 a number of things would take place. A Board/Steering group needed to be formed involving key individuals and stakeholders; activities to be delivered needed to be worked up at 25% match funding; a Landscape Character Assessment needed to be carried out. By February 2013, a Stage 1 bid needed to be submitted which needed to include costing of the project and types of activities to be delivered. If this bid is successful then the Heritage Lottery Fund will provide money for a development officer to develop the Stage 2 bid which would include developing a Landscape Action Plan.

The Director answered a further question by confirming that the brick works in Grosmont may well be included.

Fraser noted that this bid was a key cultural heritage project within the new Business Plan.

North York Moors National Park Authority Access and Information Committee

Public Minutes of the meeting held at The Old Vicarage, Helmsley on Monday 16 April 2012.

Present: Mrs V Arnold, J Bailey, M Bowes, Mrs J Mitchell, S Scoffin, G H Simpson, R I Thompson.

Apologies: Mrs J Frank, T Lawn

Officers in Attendance: Richard Gunton (Director of Park Services), Michael Graham (Assistant Director of Park Services), Karl Gerhardsen (Head of Access), Bernie McLinden (Head of Park Management), Sarah Blakemore (Access Officer), Donna Magson (Administrative Assistant)

Copies of all Documents considered are in the Minute Book

06/12 Minutes

Resolved:

That the public minutes of the meeting held on 23 January 2012, having been printed and circulated, be taken as read and be confirmed and signed by the Chairman as a correct record.

07/12 Members Interests

Members were reminded of their responsibility to declare any personal and prejudicial interests relating to any agenda item prior to its consideration.

08/12 Unsurfaced Unclassified County Roads Consultation

Considered:

The report of the Head of Recreation and Access

In January 2012 the County Council launched its policy consultation on the use and management of unsurfaced unclassified roads (UURs) in North Yorkshire.

The North York Moors National Park Authority's Local Access Forum was also consulted on this. Their response was emailed to Members of Access and Information before the meeting and hard copies were available at the meeting.

The County Council proposes to form a UUR Liaison Group to put the Policy into practice.

All Members agreed this was a significant step forward and deserves the support from the North York Moors National Park Authority.

Resolved;

1. Members noted NYCC progress with the UUR Policy and
2. Approved the response to the UUR Policy Consultation Survey as set out in Appendix 1 to the report.

09/12 **Annual Review of Public Rights of Way**

Considered:

The report of the Director of Park Services

It was noted that the Performance Indicator figures were missed by 7% (Easy to use by the public). There were several factors contributing to this including some very long paths in the survey sample. It was stated that results fluctuated widely from year to year due to the size of the survey sample and that the trend over the past years was still upwards.

With regard to changes to the survey regime, Members asked if it was possible to train our Volunteers to run the surveys as this would save staff time but it was pointed out that the strict methodology required that they were only to be carried out by ROW professionals. It was however felt that the annual 20% Survey by Voluntary Rangers could be modified to provide additional data.

It was agreed that the frequency of the survey be reduced subject to agreement at Joint Advisory Group, but to review it again if it was thought not to be working.

Resolved:

1. That the report be noted.
2. That Members supported the proposed changes to the regime of surveys as set out in paragraphs 4.1 – 4.4.

10/12 **Large Scale Recreation Events 2011**

Considered:

The report of the Head of Recreation and Access

The Large Scale Recreation Events are growing in popularity especially the fell races.

Of all the events, it was the Motorbike Enduro events which received the most comments. To mitigate this, public notices are displayed before each event and location and timings are advised upon. For one of these events, the public footpaths had to be closed for safety. If the footpaths hadn't been closed to public, the event would not have been allowed to go ahead and according to feedback, no footpath users were prejudiced as a result.

All Members agreed that the National Park must provide events suitable for everybody but must take objections into consideration and ensure sustainability.

Resolved:

That the report be noted.

11/12 **Park Services - Key Issues and Project Summary**

Considered:

The report of the Director of Park Services

Mr Scoffin declared an interest in this item as a Voluntary Ranger.

The Director of Park Services pointed out that in paragraph 2.1.1 it is the Assistant Director of Park Services not the Assistant Director of Corporate Services as stated in the report, who is overseeing the Information Centres.

Catriona McLees is now in post as the Promotions and Tourism Officer and is getting off to a good start.

Matt Eaves the Northern Apprentice Supervisor is doing a very good job with the new Apprentices.

Members noted improved facilities at the Low Mill Toilets in Farndale and Newton under Roseberry, these have recently undergone refurbishments and complete decoration.

Car Parking at Newton under Roseberry is still an issue. Visitors or residents are parking down the lanes and not in the Car Park, although the income from the Car Park has outperformed on previous years suggesting that levels of use have not been affected by this charge. The main concern however, is safety of the public. The National Park is in negotiations with Redcar and Cleveland Borough Council and are looking into the issues raised. The Head of Park Management pointed out that annual permits are available at a very reasonable cost.

Community Access Project - A powerpoint presentation was shown, a copy of which appears in the minute book.

There has been a great response from the communities worked with so far. The Project has received £35,000 LEADER funding to date with around 200 beneficiaries. It was pointed out that LEADER had received another £280,000 and there may be an opportunity to increase project budgets. In all, Year 1 has been a very successful year. All Members agreed it has been a marvellous scheme and a great way of getting communities involved. It was suggested that there could be more publicity and perhaps a presentation at a Parish Forum meeting or the Joint Parish Forum.

Resolved:

That the report be noted.

12/12 Sutton Bank Redevelopment (verbal)

Considered:

The report of the Assistant Director of Park Services

A powerpoint presentation was shown, a copy of which appears in the minute book.

The presentation showed photos of the Centre before and after the revamp. It is now greatly improved, including the new Lime and Ice Exhibition.

The Centre now has free WiFi and there will be an app for iPhone (applications for Blackberry and Smartfone users will follow) users which will include some new walks, this was received positively as it will hopefully appeal to a lot of younger visitors.

The Centre staff have been given consultants advice on retail, including which products to sell including alcohol/local produce and seasonal promotions and it was suggested that selling less but better lines will achieve more profit.

The Cliff Plantation route has now been completed, sculptures will be added along the way to encourage people to follow the route. A new viewing platform has been erected to view the “finest view in England” including Lake Gormire and Hood Hill.

Members asked about the use of the meeting room for a cycle hire company – this is still under negotiation and the company are still interested in Sutton Bank . Negotiations are also underway with local landowners regarding the creation of a sustainable, family friendly cycle route up and running.

13/12 Feedback on Coast Alive Activities

Considered:

The report of the National Trails Officer

A powerpoint presentation was shown, a copy of which appears in the minute book.

Resolved:

That the report be noted.

14/12 Miscellaneous Items

Considered:

The report of the Head of Recreation and Access

Resolved:

That the report be noted.

North York Moors National Park Authority Members Training Working Group

Public Minutes of the meeting held at The Old Vicarage, Helmsley on 26 April 2012

Present: T Lawn, S Scoffin, Mrs J Mitchell, R I Thompson, B Briggs

Officers present: Ian Nicholls (Assistant Director of Corporate Services)

Copies of all Documents Considered are in the Minute Book

01/12 Election of Chairman

Resolved:

That Mr Steve Scoffin be elected Chair of the Members Training Working Group to take office until the Annual General Meeting of the Authority.

Mr Scoffin in the Chair

02/12 Minutes

Resolved:

That the public minutes of the meeting held on 20 January 2011, having been printed and circulated, be taken as read and be confirmed and signed by the Chairman as a correct record.

03/11 Members Interests

Members were reminded of their responsibility to declare any personal and prejudicial interests relating to any agenda item prior to its consideration.

04/11 Members Training in 2011 and Programme for 2012

Considered:

The report of the Committees Officer.

The report was outlined and highlighted events which had taken place during 2011 and the proposed programme of events for 2012.

The Assistant Director informed Members about the Leadership Development Programme and confirmed that more details would be circulated to all Members later in the year.

It was noted that the Member Development Scheme would be running again this year for newly appointed Members.

Members asked for the following training to be incorporated into the schedule:

- A further visit to Boulby Potash to enable Members to increase their knowledge of both the mining and use of the mineral.
- With the appointment of a new Commanding Officer, a visit to RAF Fylingdales.
- A day based around farming issues with input from the Regional Director of the NFU.
- An update on activities around the river Esk, including the Pearl Mussel Project, Water Framework Directive and generation of hydroelectricity.
- Visits to see the outcome of significant planning applications to assist with continued development of knowledge about Development Management.
- Members to be encouraged to attend the next Volunteer Supertask Day.
- Members to be invited to IT Skills workshops that are arranged for staff.
- Training in the use of the Members' Extranet.

Members noted the good analysis and response with regards to the quality of the training sessions provided in 2011/12 and that staff and Members training sessions were also welcomed.

Resolved:

That

- a. Members views on the proposed training were sought.
- b. Subject to any amendments by Members, the proposed training programme for 2012 was agreed.
- c. Members noted the analysis of training attending in 2011.

North York Moors National Park Authority Standards Committee

Public Minutes of the meeting held at The Old Vicarage, Helmsley on 1 May 2012.

Present:

Authority Members: B Briggs, M Knaggs, E Sanderson, R I Thompson

Independent Members: Mrs H Gilbertson, C Langley, Rt. Reverend D Smith

Officers in Attendance: Lisa Dixon (Monitoring Officer), Andy Wilson (Chief Executive), Irene Brannon (Director of Corporate Services), Fiona Farnell (Committees Officer)

Apologies: Ms G Byron

Copies of All Documents Considered Are In The Minute Book

The Chair welcomed Lisa Dixon as the Authority's Monitoring Officer and confirmed that a thank you email would be sent to Carole Dunn and Moira Beighton.

8/12 **Minutes**

Resolved:

That the public minutes of the meeting held on 15 February 2012, having been printed and circulated, be taken as read and be confirmed and signed by the Chairman as a correct record.

9/12 **Members Interests**

Members were reminded of their responsibility to declare any personal and prejudicial interests relating to any agenda item prior to its consideration.

10/12 **Standards Regime Developments**

Considered:

The report of the Director of Corporate Services

Members made the following points with regards to the draft codes of conduct:

- Like the idea of a positive code
- Would be helpful if could get some consistency across the county
- Pleased that training is to be encouraged
- Members keeping their register of interests up to date should be adopted as good practice.
- Feel that Appendix B is more in tune with this Authority

In answer to a question from a Member the Director noted that it was not a requirement within the legislation that a member should leave the room if they have a pecuniary interest but that it could be adopted as best practice that Members did leave the room.

The Monitoring Officer updated Members on where other councils within the area were with regards to adopting a code of conduct.

Members made the following comments about the proposed arrangements for considering allegations:

- A helpful document. Needs to state in the document if a Member will be entitled to a representative and if so the type of representative.
- Point 11 b – would it be better to recommend to the Authority rather than the Chair?

The Chief Executive noted that the staff code made reference to a representative but that this could not be a lawyer but could be a trade union member.

Recommendation:

1. That the Standards Committee considers the issues raised in this report.
2. That the Standards Committee considers:
 - a. The proposed regime in Section 5.
 - b. The proposition in paragraph 5.4 in relation to ensuring the availability of Independent Persons and potentially sharing two of these with other authorities and agrees a view to be reported to the Authority for consideration when determining the revised arrangements.
 - c. The draft Codes of Conduct included in the Appendices and provide comments for consideration by the Authority on the appropriateness of any of these or specific elements.
 - d. The proposed framework for dealing with allegations of breaches of the Code of Conduct.

Resolved:

1. That the Standards Committee considered the issues raised in the report.
2. That the Standards Committee considered:
 - a. The proposed regime in Section 5.
 - b. The proposition in paragraph 5.4 in relation to ensuring the availability of Independent Persons and potentially sharing two of these with other authorities and agreed a view to be reported to the Authority for consideration when determining the revised arrangements.
 - c. The draft Codes of Conduct included in the Appendices and agreed that Appendix B would be the better code for the Authority and provided comments for consideration by the Authority.
 - d. The proposed framework for dealing with allegations of breaches of the Code of Conduct.

11/12 **Monitoring of Declarations of Interest**

Considered:

The report of the Committees Officer

Resolved

That Members considered the declarations of interest made since the last Standards Committee meeting and considered whether any further advice or other action is required in the light of these declarations.

The Chair thanked everyone for their contribution to the Standards Committee over the years and thanked the Chief Executive for attending meetings when able.

The Right Reverend David Smith thanked the Chair for all her work.

The Chief Executive also thanked all Members, especially the independent members for their contribution and noted that the Authority would endeavour to keep up the standard that had been set.

**North York Moors National Park Authority
Performance Monitoring and Management Committee**

Public Minutes of the meeting held at The Old Vicarage, Helmsley on 28 May 2012.

Present: Mrs V Arnold, M Bowes, Mrs J Frank, D C Jeffels, T Lawn, P Lawson, S Scoffin, Mrs H Swiers, P Wheeler.

Apologies: Jim Bailey

Officers in attendance: Andy Wilson (Chief Executive), Irene Brannon (Director of Corporate Services), Chris France (Director of Planning), Ian Nicholls (Assistant Director of Corporate Services), Keeley Hyde (Business and Performance Support Officer), Alistair Lince (Audit Senior Manager – Deloitte), Matt Smith (Assistant Manager – Deloitte), Fiona Farnell (Committees Officer)

Copies of All Documents Considered Are In The Minute Book

15/12 Minutes

Resolved:
That the public minutes of the meeting held on 6 February 2012, having been printed and circulated, be taken as read and be confirmed and signed by the Chairman as a correct record.

16/12 Members Interests

Members were reminded of their responsibility to declare any personal and prejudicial interests relating to any agenda item prior to its consideration.

17/12 Emergency Evacuation Procedure – The Chairman to inform Members of the Public of the emergency evacuation procedure.

18/12 Exclusion of the Public

Resolved:
That the public be excluded from the meeting during consideration of each of the items of business shown in column 1 of the following table on the grounds that each involves the likely disclosure of exempt information as defined in the paragraph of Part 1 Schedule 12A to the Local Government Act 1972 specified in column 2:-

Item No on the Agenda	Paragraph No
12	1,2,3,4
13	1,2

Members agreed that the Business Plan 2012-2015 be moved to Item 5 on the agenda.

Considered:

The report of the Director of Corporate Services

The Director and Chief Executive highlighted details in the report to Members including the proposed form of words at paragraph 3.3; that the Authority had efficient salary costs when compared against other organisations; that mineral planning applications over the next two years could have a significant impact on reserves; a recent Defra grant letter noted the possibility of further budget cuts in the future and asked for Members views.

In answer to a question from a Member, the Chief Executive noted that the deletion of the full time planning officer (policy) post from the establishment would put pressure on long term forward planning work, but that in the medium term the team should be able to cope as the Design Guides, Local Development Framework and Management Plan were nearly complete. The main unknown quantity was communities coming forward asking to do Neighbourhood Plans.

Members noted that the Authority had done a lot to reduce spending and that salaries within the organisation were not high but output good and that this was a credit to the staff, but that at some point in the future recruiting staff at certain levels could become an issue and that this would need to be addressed.

Members agreed that the wording at paragraph 3.3 be changed to read: 'ensure that the services are delivered in the most efficient way to ensure the quality outcomes are delivered most economically' and that a collective response from ENPAA on future cuts in Defra grant should be sought as a starting point.

The Chief Executive explained to Members that at the present time trying to get final versions of the Management Plan, Business Plan and Members Code of Conduct complete for the Annual General Meeting of the Authority was providing difficult as all Directors had significant workloads and therefore asked Members to bear this in mind.

Recommendation:

That Members:

1. Note the content of this report and approve the proposals as the basis for further work.
2. Comment on the provisional Cross Cutting Theme at paragraph 3.5.
3. Approve the proposal to delete 1 FTE Planning Officer (Policy) post from the establishment.

Resolved:

That Members:

1. Noted the content of the report and approved the proposals as the basis for further work.
2. Agreed that the provisional Cross Cutting Theme should read: Ensure that the services are delivered in the most efficient way to ensure the quality outcomes are delivered most economically'
3. Approved the proposal to delete 1 FTE Planning Officer (Policy) post from the establishment.

20/12 **External Audit Plan and Developments in relation to the Audit Regime**

Considered:

The report of the Director of Corporate Services. Alistair Lince (Audit Senior Manager – Deloitte) and Matt Smith (Assistant Manager – Deloitte) presented this item.

Mrs Swiers declared a personal interest in this item as a Member of North Yorkshire County Council Pension Fund committee.

The Director informed Members that Matt Smith would be taking over from Alistair Lince as the Authority's contact at Deloitte.

The Assistant Manager noted that the IT audit would be completed after the 9 July and a report would be brought to Members at the September meeting.

The Director informed Members that prior to the start of the August meeting of the committee, Members would be invited to meet the internal audit team and ask any questions without Officers from the Authority being present and that it was hope that the same would happen at the September meeting with the external audit team.

The Director and Senior Audit Manager confirmed that at present there was no clarity as to which Audit bracket the Authority would be placed and that the National review of the pension scheme had not moved forward.

Resolved:

That Members noted the content of the report and appendices.

21/12 **Annual Treasury Management and Prudential Indicators Report**

Considered:

The report of the Treasurer. This item was presented by the Director of Corporate Services.

Mrs Swiers declared a personal interest in this item as a Member of North Yorkshire County Council Pension Fund committee.

Resolved:

1. That the Authority noted the performance of the Treasury Management operation during 2011/12 and the outturn position of Prudential Indicators.

22/12 **Draft Financial Outturn**

Considered:

The report of the Business and Performance Support Officer. A powerpoint presentation was shown, a copy of which appears in the minute book.

Resolved:

That Members:

1. Noted the content of the report and the draft financial outturn detailed in Appendix 1.
2. Approved the virements detailed in Column 5 of Appendix 1.
3. Approved the current allocation of reserves and the transfers detailed in Appendix 1 and paragraphs 4.6 and 4.7.

23/12 **Annual Governance Statement**

Considered:

The report of the Chief Executive and Director of Corporate Services.

In answer to a question from a Member the Director confirmed that a consistent approach with other local authorities with regards to the Authority's Member Code of Conduct would try to be achieved.

Resolved:

That Members:

1. Reviewed the Draft Annual Governance Statement attached at Appendix A.
2. Approved the Annual Governance Statement for inclusion in the Authority's Statement of Final Accounts for the financial year 2011/12.
3. Noted the External Auditors recommendation that the Chair of the Authority signs the Annual Governance Statement.

24/12 **External Funding**

Considered:

The report of the External Fund Raising Officer. This report was presented by the Director of Corporate Services.

Members made the following comments:

- Unfortunate news about Alcatloe's Bat project
- Pleased trying to help the quality of the bathing water at Staithes.
- Excellent news that LEADER has received additional funds
- The 'This Exploited Land' presentation at the Western Area Parish Forum was very good.
- Fully support a LEADER applications for branding/marketing

A Member noted that it was a very good idea to involve volunteers in the Heritage Lottery Fund bid and that the cost of volunteers and especially specialist volunteers needed to be looked at carefully.

Members noted their thanks to Malcolm Bowes for his term of office as Chair of the LEADER Executive.

Resolved:

That Members approved the external fund raising work currently being undertaken.

25/12 **Draft Performance Indicator Outturn**

Considered:

The report of the Director of Corporate Services.

The Director updated Members that the Authority had again successfully achieved Customer Service Excellence with 5 compliance pluses with the Inspector being impressed that the Authority was still moving forward and engaging in new things; indicator NYM RM 03 d – Public Rights of way promoted as suitable for use by disabled was below target due to one of the easy going routes becoming unsuitable for use; indicator NYM RM 03 e – Restricted Bylaws was also below target and Officers were trying to get an Order approved for Cropton Forest this year.

In answer to questions from a Member the Director of Planning confirmed that indicator NYM DC 05 – Percentage of appeals dismissed was significantly below target as the Authority had lost 14 out of 20 appeal decisions. The Director noted that issues included the change in Government and change in the Planning Inspectorate's targets including economic benefit but noted that the Authority was not receiving criticism from the Inspectorate nor costs awards against. The Director advised Members to continue as is and follow policies and not change the way that decisions were made; that the Policy team were looking at policies against the National Planning Policy Framework and discussions were due to take place about the possibility of reducing the appeal indicator target to the national average target. The Director acknowledged the point that the reputation of the Authority needed to be taken into consideration.

Members noted that a careful watch should be taken with regards to the National Planning Policy Framework and the impact on decisions; a recent planning customer satisfaction survey had revealed that 86% of customers were fairly or very satisfied with the service.

A Member asked if the landowner of the old Rosedale railway could be approached as the area would be suitable for an easy access route.

Resolved:

That Members commented on the provisional year end performance figures for 2011/12 and provisional performance targets for 2012/13, making recommendations for action as appropriate.

**Public Summary of Items considered "in private"
at the meeting of the
Performance Monitoring and Management Committee
on 28 May 2012.**

Private Minutes of Performance Monitoring and Management Committee

Members agreed that the private minutes of the Performance Monitoring and Management Committee meeting held on 6 February 2012, having been printed and circulated, be taken as read and be confirmed and signed by the Chairman as a correct record.

Complaints and Compliments Update

Members considered the report of the Committees Officer which set out the details of the complaints and compliments received since the last report.

The Officer informed Members that the one provisional Ombudsman complaint during Quarter 4 had now been closed due to no additional information being received by the Ombudsman.

That the findings of the Officer and the action taken in those cases where the complaint was found to be substantiated be noted and confirmed.