

# North York Moors National Park Authority

30 September 2019

## Report on the Proposed Review of Car Parks

### 1. Purpose of the Report

- 1.1 To inform Members on the proposed car park review.

### 2. Background

- 2.1 The Authority operates 24 car parks and seven toilet blocks, all of which are listed at **Appendix 1**.

- 2.2 Car park management was last reviewed in 2010. Prior to this, car parks were manned by a warden who took cash by hand from customers in return for a parking ticket and the toilets cleaned by contractors. The 2010 changes introduced the provision of pay and display machines and an expansion of the car park warden role to include cleaning the public toilets. The changes were driven by available technology and visitor expectations at the time. While this regime is largely effective and has resulted in consistent car park income since 2010, a number of issues have been identified by Officers which require attention.

### 3. Issues

- 3.1 Cash ticket machines are a constant target for theft and vandalism. Cash thefts from the machines are minimal; but the cost of continuing to replace machines that have been stolen or damaged is prohibitive. The machines cannot be insured due to the remote nature of the car park locations.
- 3.2 Ticket machine serviceability has decreased as the machines have aged, resulting in increasing downtime and lost revenue. Meanwhile new technology has opened up new online charging mechanisms, though the actual operability of these in remote parts of the Park needs to be established.

In addition, although the Authority's charges are implicitly 24 hour ones, this has not been explicitly stated or enforced. The implications of this need examination before other decisions are made.

- 3.3 Officers have established a task start and finish group led by the Commercial Properties Manager to look at these and other issues. The group will review car park management and charging infrastructure; and in due course report back to Members with proposals which will seek to meet changing visitor expectations and to make more efficient use of resources.

### 4. Financial and Staffing Implications

- 4.1 Presently there are no financial or staffing implications except for time associated with the task group.

### 5. Contribution to National Park Management Plan

- 5.1 The work will help contribute to the delivery of the National Park Management Plan policies; U1, U2, U3, U5, U7, U8.

6. **Legal Implications**

6.1 There are no immediate legal implications.

7. **Recommendation**

7.1 That officers are tasked with bringing back proposals for improved management of car parks by April 2020.

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Car parks and toilet blocks owned or leased by the Authority

**Pay and Display**

Chopgate (Owned)  
Goathland (Leased)  
Grosmont (Leased)  
Hutton le Hole (Owned and part leased)  
Moors Centre (Leased)  
Saltergate (Owned)  
Newton under Roseberry (Owned)  
Sutton Bank (Owned)  
Thornton le Dale (Owned)

**Donations collected**

Boggle Hole (Owned)  
Blue Bank Upper (Owned)

**Free Parking**

Bank Top Chimney Bank (Leased)  
Blakey Ridge (Leased)  
Blue Bank Lower (Owned)  
Cawthorne Camps (Owned)  
Cockmoor Snainton (Owned)  
Gerrick Bank (Owned)  
Hazelheads Hawnby (Leased)  
Hutton Common (Leased)  
Kilburn White Horse (Owned)  
Low Mill Farndale (Owned)  
Lowna Farndale (Owned)  
Skelder Bank Aislaby (Owned)  
Sledgates Fylingdales Moor (Leased)

**Toilet Blocks**

Chopgate (Owned)  
Goathland (Leased)  
Hutton le Hole (Owned)  
Kildale toilets (Owned)  
Low Mill Farndale (Owned)  
Newton under Roseberry (Owned)  
Ravenscar (Owned)

**Other toilet Blocks financially supported by the Authority**

Coxwold  
Whorlton  
Westerdale  
Commondale  
Aislaby  
Egton  
Lealholm